BIGFIX®

BigFix Enterprise Suite Web Reports Course Syllabus

Duration: One Half Day

This course is designed to train business analysts, supervisors, line managers, project managers, and others who need visibility to real time patch management process data within the enterprise.

This is a hands-on course, conducted in a laboratory setting. At the end of this course, attendees will have the skills to do the following:

- Understand the basic architecture, network topology, and relay structure used in the enterprise deployment of BigFix Enterprise Suite within their enterprise

- Understand the significance and use of Retrieved Properties

- Execute standard reports that are provided with BigFix Enterprise Web Reports

- Create customized reports from the standard reports that are provided with BigFix Enterprise Web Reports

- Save customized reports for Public use or Private use

- Configure personal settings

- Control and administer Web Reports users (if permitted by BES Site Administrator).

This course covers the following Topics:

- BigFix Enterprise Suite Overview

- Retrieved Properties

- The Big Picture

    o Overview Reports

- Standard Reports

    o Retrieved Properties

    o Computers

    o Fixlets

    o Actions

    o Historical

- Customizing Reports

- Saving and Exporting Reports

- Controlling the Environment

- Database Aggregation