



BigFix Enterprise Suite Console Operator Course Syllabus

Duration: Approximately One Half Day (4 Hours)

This course is designed to train BigFix Enterprise Suite Console Operators, who are responsible for the administration of BigFix Enterprise Server on a defined subset of computers (servers, desktops, laptops) within the enterprise.

This is a hands-on course, conducted in a laboratory setting. At the end of this course, attendees will have the skills to do the following:

- Understand the basic architecture, network topology, and relay structure used in the enterprise deployment of BigFix Enterprise Suite within their enterprise
- Identify each of the computers that have been assigned to them
- Identify specific fixlets that are relevant to each of the computers.
- Deploy actions to single computers or to groups of computers
- Monitor actions that have been deployed
- Create analyses that are used to track characteristics of computers

This course covers the following Topics:

- BES Overview
- The Basics
 - Reviewing Relevant Fixlets
 - Taking Actions
- Actions
 - Monitoring Success/Failure
 - Auditing the Network
 - Advanced Action Options – (Policy/Restart options)
- The Computer
 - Viewing Computer Properties
 - Taking Multiple Actions on a Computer
- BES Client Settings
 - Locking Computers
 - Placing Computers in Groups
- Analyses
 - Viewing Analyses
 - Creating new Analyses