BigFix Administrator Training
Duration: Half Day or Full Day

This course is designed to train attendees on management and administration features within the BES Console. This course is intended for those who will be Master Operators within BES, and will be taking a management role within their BES deployment. It can exists as a stand-alone one day course, or can be a half-day add-on to the BES Console Operator Course.

After completing the course, attendee should be able to:

- Understand the BES Relay Structure and How to Troubleshoot Problems

- Create Console Users and Configure Their Rights

- Understand BES Settings and Groups

- Use the BES Task Wizards

The course will cover the following topics:

- BES Relays
    - BES Relay Best Practices
    - Using Retrieved Properties Related to Relays to Ensure Proper Configuration
- Users and Management Rights
    - Creating New Console Users
    - Signing Keys and Best Practices
    - Defining Properties and Assigning Management Rights
- Client Settings
    - Advanced Configuration Options
    - Creating and Maintaining Groups
- BES Task Wizards
    - Location Property Wizard
    - Software Deployment Wizard
    - Patch Rollback Wizard
    - More…