Security Configuration Management

Release Notes

October, 2009

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All inquiries regarding the foregoing should be addressed to:

BigFix, Inc.
1480 64th Street, Suite 200
Emeryville, California 94608

Contents

CONTENTS

Product Overview 4
System Requirements 4
Known Issues 5
Global Support 6

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Product Overview

BigFix Security Configuration Management (SCM) is a portfolio of security configuration content that comes in the form of benchmarks (also referred to as checklists) that allow organizations to assess and manage the configurations of desktops, laptops, and servers. BigFix SCM is one of the few products to have achieved Security Content Automation Protocol (SCAP) Validation through the National Institute of Standards and Technology (NIST) for both misconfiguration assessment and remediation. By offering a comprehensive library of technical controls, SCM detects and enforces security configuration policies using industry best practices.

For information specifically related to setup or installation of SCM, please refer to the *BigFix SCM Setup Guide* located on the BigFix Support website.

System Requirements

Minimum supported browser versions:

- Internet Explorer 6.0

Minimum Adobe Flash player version:

- Flash Player 9.0

Minimum BigFix component versions:

- Console 7.2.5.21
- Web Reports 7.2.5.21
- Windows Client 7.2.5.21

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Known Issues

Please review the contents of this list prior to contacting BigFix Support or reporting new issues.

Issue #	Severity	Category	Issue	Workaround
28957	Major	SCAP Import Wizard	Cannot validate any required file that is copied to another location - reported as "missing xccdf file".	Do not copy lone xccdf files to other locations. Each of these files has a dependent file to validate against. Therefore all files must be in the same folder and one cannot use just the XCCDF XSD.
29242	Unspecified	Web Reports	Computer Compliance Report UI breaks after printing a report.	Manipulate report (i.e. sort columns) before printing the report.
29258	Unspecified	Web Reports	Values that take up 2 lines in a report's table are printed in a single line and become partially not visible on a hardcopy of a report.	All the information is visible on the computer screen.
29070	Unspecified	Memory	Out Of Memory error was displayed when I tried to update an exception with a list of 100k clients.	If using a list of more than 5000 computers, do not use computer list, use another targeting method - Computer property or computer group
29074	Unspecified	General	Updating a single exception with a targeting rule "Client List" containing 5k clients takes more than 2 minutes.	If using a list of more than 5000 computers, do not use computer list, use another targeting method, such as computer property or computer group.
29325	Minor	SCAP Fixlets	The Security Patches Up-to-Date Fixlet in the SCM Checklist for FDCC on Windows XP, Windows Vista and IE7 are not published due to issues with the SCAP-expressed data stream.	Look for this Fixlet in a future maintenance release.
28231	Critical	BES Client/SCM Content	A critical issue was found with Windows agent that causes a memory leak when the “set” inspector is used.	All SCM content that uses the “set’ inspector has been updated to require the BigFix client version 7.2.5.21 or higher. The content will not evaluate on older versions of the client. The list of affected Fixlets can be found here: http://support.bigfix.com/cgi-bin/kbdirect.pl?id=1073

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Global Support

BigFix offers a suite of support options to help optimize your user-experience and success with this product. Here's how it works:

- First, check the BigFix website Documentation page:
- Next, search the BigFix Knowledge Base for applicable articles on your topic:
- Then check the User Forum for discussion threads and community-based support:

If you still can't find the answer you need, contact BigFix's support team for technical assistance:

- Phone/US: (866) 752-6208 (United States)
- Phone/International: (661) 367-2202 (International)
- Email: enterprisesupport@bigfix.com

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